

# Certified Scrum Professional® - ScrumMaster (CSP-SM®)

## Description

Our interactive Certified Scrum Professional® - ScrumMaster® (CSP-SM®) course involves a highly effective mix of exercises, discussion and, crucially, reflection – because genuine learning and personal change only happen through reflective practice. It will equip you with the knowledge and skills to work more effectively with developers, product owners and the wider organisation.

We use brain friendly, science based, accelerated learning techniques to help you really learn and increase your knowledge retention.

Each session is a combination of interactive exercises, practical real-life examples, and lively discussion and will equip you with the skills and knowledge required to be an effective coach. But the most important learning happens through application and reflection, so after the course there will be homework to practice the skills and apply the knowledge.

You'll also receive a one-to-one coaching session – a valuable tool for taking things to the next level. You may want to access further coaching support to help apply, embed and deepen your evolving skills.

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## How the course works?

Each session is a combination of interactive exercises, practical real-life examples, and lively discussion and will equip you with the skills and knowledge required to be an effective coach.

You'll also receive a one-to-one coaching session – a valuable tool for taking things to the next level to reflect on the skills you have been putting into practice. You may want to access further coaching support to help apply, embed and deepen your evolving skills.

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## Why this course?

- Master your knowledge of the ScrumMaster accountabilities within Scrum - The most popular Agile framework
- Become a Certified ScrumMaster Professional®
- Gain the most recognised and in demand certification from employers and recruiters
- Take a significant step in your agile journey to Certified Team Coach or Certified Enterprise Coach

## What you'll come away with

After the course you'll come away as a CSP-SM®. You'll have taken your next step in your growth as a ScrumMaster, deepened your skills and strengthened your ability to achieve change.

You'll gain a wide range of skills and techniques, including being able to:

- Apply different models for team development
- Demonstrate techniques for raising team accountability and trust
- Apply techniques to address team dysfunctions
- Organise and facilitate the launch of a new Agile team
- Understand and apply techniques to develop your organisation
- Understand how to set up a coaching relationship
- Create a coaching agreement with scrum team members
- Understand supporting psychological concepts for coaching
- Practice your coaching skills
- Understand the core concepts of Lean Thinking
- Design and facilitate a retrospective with senior leaders and executives to drive continuous improvement at the organisational level
- Apply Visual Facilitation techniques
- Demonstrate at least two training or coaching methods to introduce more advanced engineering practices
- Explain different options for Agile in a multi-team environment and compare and contrast different scaling options
- Understand yourself better as a ScrumMaster, so that you can plan and execute your own personal growth path

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## Are there any prerequisites for this course?

- You will already have the Scrum Alliances Advanced Certified ScrumMaster® (A-CSM®).
- At least 2 years experience working as a ScrumMaster or Agile Coach.

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## Who is this course suitable for?

This course is for ScrumMasters and Agile Coaches with at least two years experience in the role. You must have Agile experience as the course will build on your experiences in order to deepen your understanding of Agile and yourself.

## What topics are covered?

- Lean Thinking
- Advanced Facilitation
- Agile Coaching
- Training
- Team Dynamics
- Starting New Agile Teams
- Software Craftsmanship
- Coaching the Product Owner
- Organisational Development
- Scaling
- Developing Yourself

## What about exams and certifications?

There are no exams for this course and on successful completion of the full programme you will be granted your Scrum Alliance ScrumMaster Professional® certification.

## How should I prepare for this course?

Attendees should re-familiarise themselves with the [Scrum Guide](#). Other pre-reading will be sent out in the joining instructions.

## What do our students say?

*“Fantastic course. Really engaging trainers and I learnt so much from other people and the trainers. Considering the course was remote, it was fun, engaging and interactive. Lots of time for self reflection which was very insightful. I'd highly recommend it!”* -

**Kiran Mistry**

*“Engaging, focused on the delegate and not the expertise of the trainer”* -

**Scott Mann**

*“Enlightening & Awakening”* -

**Chris Mattison**

*“Well thought out with it being an online course with a strong bias to having the class do the work and getting them involved which is key to the success of any online course”* -

**Donald Vance**

*“Even remotely this training works, love the collaborative style and session structures. Really helps reflection and growth”* -

**Spencer Allen**

## Meet the Trainers



**Zia Malik**



**Tom Reynolds**



**Mark Summers**

## What will you receive?

- High quality instruction from our Certified Scrum Trainers and Certified Agile Coaches with many years' experience of training Scrum and very importantly implementing Scrum in the real world
- 1 coaching session to reflect on your practice worth £125
- Course materials and for virtual courses access to the BeLiminal Learning Management System and on-line content created during the course
- Certified Scrum Professional® - ScrumMaster on successful completion
- 2 years' membership of the Scrum Alliance worth \$100
- Membership of our BeLiminal alumni community where you can receive help and support from the BeLiminal coaches and fellow alumni
- Access to exclusive resources
- Loyalty discount for future courses
- Loyalty discount for personal/life coaching
- 14 Category B Professional Development Units (PDUs) can be claimed for this course
- 18 Continuing Professional Development (CPD) hours and CPD certificate
- 16 Scrum Education Units (SEU's)
- For in-person/classroom-based courses on our public schedule, refreshments before and during the course, including lunch

## Why choose BeLiminal?

Our training has a depth and a power that inspires and changes you. Our trainers are some of the most experienced in the world and have rich insights into the changing world of work and a passion for transforming teams and organisations. They are able to bring your training alive by revealing its true power – helping you unleash your own potential as well as the potential of those you work with. In addition you benefit from: -

- Delivery of a virtual course that has been designed from the ground up for virtual delivery using best practice tried and tested techniques to provide an engaging and compelling virtual experience
- Reduced class size for virtual courses to ensure our attendees have the highest quality learning experience possible
- Shorter training days which are vitally important when training in a virtual manner that enhance your learning experience and increase your knowledge retention
- Highly respected Scrum Trainers and Coaches with decades of experience delivering high-quality Scrum training and implementing and coaching Scrum in the real world – 5/5 star rating (from Google Reviews)
- Course Net Promoter Score (NPS) 77 (above 70 is classified as “world class”)